

Returns Policy

General

Retain your receipt as proof of purchase.

If a perishable item is demonstrably faulty or not of acceptable quality (e.g., out of date, spoiled), it must be returned within 2 hours after purchase. Refunds are provided to the original payment method as shown on the proof of purchase.

Refunds or exchanges are not accepted:

- For "change of mind" reasons
- Once the item has been opened or are not in their original condition or packaging

Uniform Shop

The following additional terms apply to uniform shop items.

Uniform item must be returned within three (3) months of purchase. If the item is purchased during the "Back to School" period at the end of the school year (November and December), return period may be extended to March of the following year provided the following conditions are met.

Uniform item can be returned if:

- Proof of purchase (receipt) is provided
- Item is still in the original packaging including having original tags
- Item has not been worn and/or washed, and
- Item has not been named

Customised and/or Second Hand uniform item cannot be returned or exchanged.

All above terms are subject to the discretion of MacGregor State High School P&C Association.